

Adjustable Base™



User Manual

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Introduction

Product Description

Adjustable Base™ is built with high-density, medical-grade polyethylene material for improved durability and ease of cleaning. The bed has a safe working load of 850 lb. and comes in Full XL and Queen sizes. Standard features include four locking casters, mattress pump sling, mattress retainer and wireless hand control.

Optional features include siderail(s) and headboard. The wireless hand control provides the ability to adjust the bed in multiple positions and can also save and recall four commonly used positions.

Intended Use

Adjustable Base is intended for use in a residential or commercial setting.

General Information

The lift motor in Adjustable Base is not designed for continuous use. Reliable operation and full life expectancy will be attained as long as the lift motor is not in operation for more than 2 minutes over an 18-minute period, or approximately 10% duty cycle. Any attempt to circumvent or exceed this rating will shorten the life expectancy of this product and may void the warranty. The recommended 850 lb. safe working load includes mattress, bedding and people. Lift speed will vary due to weight and mattress configuration as well as mattress type. Weight must be evenly distributed across the product. This product is not designed to support or lift 850 lb. of total weight in the head or foot sections alone, or in an unevenly distributed manner.

Some mattresses are not designed for use with Adjustable Base because they do not bend or flex well when the base is adjusted. When using such a mattress with this product, the weight limits set forth herein do not apply, as the bending of the mattress requires significant force and puts added strain on the motors and the base itself.

In-Home Use and Hospital Disclaimer

Do not use this base with tent-type oxygen therapy equipment or near explosive gases. Using product with oxygen administering equipment—other than nasal or masked type—creates a potential fire hazard. When using nasal or masked type administering equipment, route and secure oxygen or air tubing properly to ensure tubing does not become entangled or damaged during operation of the product.

Conformity Statement

The Adjustable Base is UL 962 (4th edition) compliant and conforms to CSA C22.2 No. 68, 16 CFR 1632, 16 CFR 1633, and California TB 129.

Symbols, definitions, and fonts are used throughout this manual to aid user readability and understanding of content.

- Standard Text: Used for regular information.
- **Bold Text:** Emphasizes a word or phrase.
- **NOTE:** Sets apart special information or important instruction clarification.

Product at a Glance

Adjustable Base™



- 1. Adjustable Base
- 2. Headboard (optional)
- 3. Siderail (optional)
- 4. Casters
- 5. Mattress Retainer
- 6. Wireless Hand Control






- 1. Mattress Pump Sling

Symbols


Symbol	Description
 Type B	Device Type: Indicates a Type B device properly protected from electrical shock.
	Follow User Manual: Indicates mandatory action to read and fully understand these instructions prior to use.
 Double Insulated	Electrical Equipment Designation: Indicates Class II double insulated.
	Accompanying Documents: Read and fully understand all accompanying documents for product before use.
	Electrical Shock Hazard Warning: Symbol alerts user to the presence of electrical shock hazards. It is important to follow all instructions and special procedures to avoid electrical shock to the operator, caregiver, and/or patient.
	Danger: Indicates a potentially dangerous situation, which if not avoided, could result in serious injury or death.
	Warning: Indicates a potentially dangerous situation, which if not avoided, could result in injury ranging from moderate to serious severity up to and including death.
	Caution: Indicates a potentially dangerous situation, which if not avoided, could result in injury ranging from minor to moderate severity.

Labels

Manufacturer's Label

 <small>27008118, Rev. 2.0</small>	<p>Manufacturer: Raye's, Inc., d/b/a Sizewise Manufacturing (f/k/a Wheelchairs of Kansas and Sunflower Medical), is a wholly owned subsidiary of Sizewise Rentals, LLC. Sizewise Rentals, LLC is a wholly owned subsidiary of Agiliti Health, Inc. 500 Commerce Pkwy, Hays, KS 67601</p>	 <small>Double-Insulated</small> 	<p>Model: 50060400-Full XL Adjustable Base™ Serial #: 123456 Manufacture Date: October 2023 Duty Cycle: Max 10% 2min/18min Safe Working Load: 850 lbs./385 kg Electrical Rating: 120VAC 60 Hz - 15%+10% 1.2A</p>
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Label	Description
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 <small>27008702, Rev. 2.0</small>	<p>Warning</p> <p>Read and fully understand manual before operating. Failure to follow operating instructions could result in death or serious injury.</p>
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Read Instructions Carefully:

Indicates the need for user to consult instructions before use.

Safety Instructions

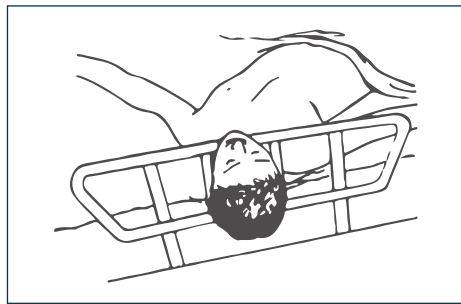


WARNING: Bed rail entrapment is a serious health risk that can result in serious injury or even death. Agiliti recommends the care provider be mindful of the FDA guidelines relevant to bed rail entrapment, as serious injury can result. These guidelines can be found on the FDA website. When using an Air Therapy system the care provider is responsible for ensuring the support surface properly fits the bed frame. It is also the care provider's ultimate decision whether or not to use bed rails with the patient.

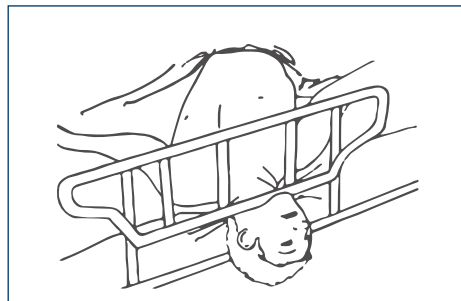
Seven Zones of Bed Rail Entrapment

If the patient would have any clinical conditions that could result in risk of falling or improperly lying in bed, the bed should be left at its lowest setting and in flat position when not attended. Agiliti recommends the use of bed rails if they are available. There are seven zones of bed rail entrapment.

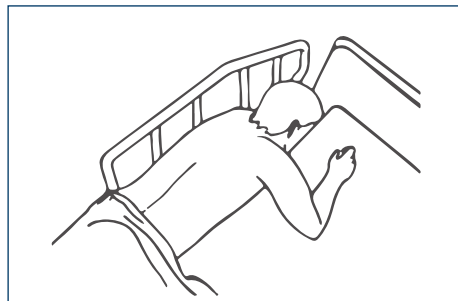
Reference: Hospital Bed System Dimensional and Assessment Guidance to Reduce Entrapment. (2006, Mar. 10). U.S. Health and Human Services Food and Drug Administration Center for Devices and Radiological Health. Retrieved from <https://www.fda.gov/downloads/medicaldevices/deviceregulationandguidance/guidancedocuments/ucm072729.pdf>



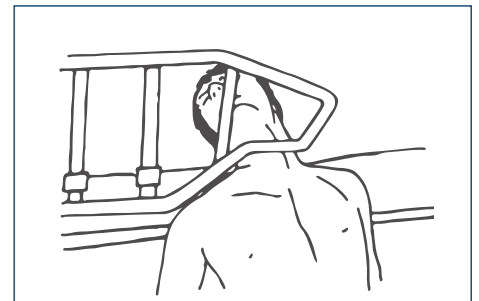
Zone 1:
Within the Rail



Zone 2:
Under the Rail, Between the Rail Supports, or Next to a Single Rail Support



Zone 3:
Between the Rail and the Mattress



Zone 4:
Under the Rail, at the Ends of the Rail



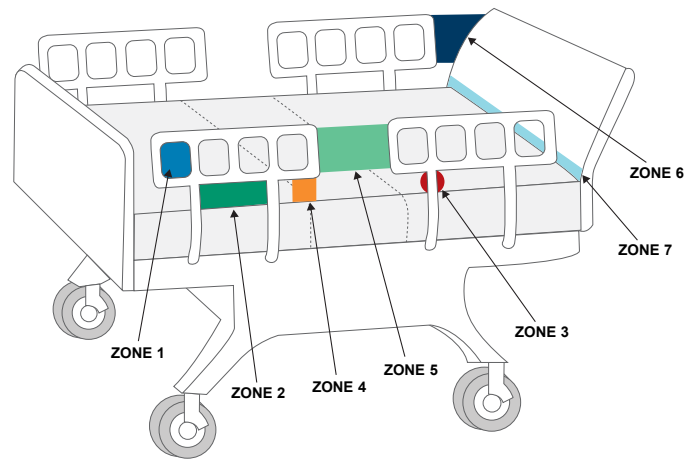
Zone 5:
Between Split Bed Rails



Zone 6:
Between the End of the Rail and the Side Edge of the Head or Footboard




Zone 7:
Between the Head or Footboard and the Mattress End




- Save these instructions.
- For Household, Residential and Public Occupancy Use.
- This product is not provided with a means of grounding as it is double insulated.
- Use this furnishing only for its intended use as described in these instructions. Do not use attachments not recommended by the manufacturer.
- If there is an overload weight condition on the head or foot mechanism, the control unit will automatically stop all functions. Once the excess weight is removed, the control unit will automatically allow all functions to resume operation after 30 seconds.
- As with any product that produces a vibrating motion, it is possible that some pacemakers may interpret this motion as a false sense of movement and/or exercise. This may or may not affect the pacemaker. If you have any concerns, please consult your physician. For more information, please contact customer service.
- Do not modify this equipment without authorization from the manufacturer.

When using an electrical furnishing, basic precautions should always be followed, including the following:

Danger: To reduce the risk of electrical shock:

	DANGER: Furnishing has multiple cords. Ensure all cords are unplugged before any servicing or cleaning.
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Warning: To reduce the risk of burns, fire, electrical shock or injury to persons:

	ELECTRICAL SHOCK HAZARD WARNING: When using an electrical furnishing, basic precautions should always be followed.
	ELECTRICAL SHOCK HAZARD WARNING: Unplug from outlet before installation or removal of parts.
	ELECTRICAL SHOCK HAZARD WARNING: To disconnect, turn all controls to the off position, then remove plug from outlet.
	ELECTRICAL SHOCK HAZARD WARNING: Never operate this furnishing if it has damaged cord or plug, is not working properly, has been dropped or damaged, or has been dropped in the water. Return the furnishing to a service center for examination and repair.
	ELECTRICAL SHOCK HAZARD WARNING: Keep the power cord away from heated surfaces.
	WARNING: To avoid damaging product, or causing injury, always open product containers while positioned horizontal on a flat surface.
	WARNING: Important safety instructions. Please read these instructions thoroughly before using this product.
	WARNING: This bed must be assembled, positioned, and used in accordance with these instructions.

	WARNING: Close supervision is necessary when this furnishing is used by or near children, invalids, or disabled persons.
	WARNING: Keep children away from extended foot support (or other similar parts).
	WARNING: This product is specifically designed not to require maintenance by the user. Therefore, you are encouraged not to open any motors, alter the wiring, adjust, modify, or change the structure of the product. Doing so will void the warranty.
	WARNING: Do not operate this equipment unless properly trained.
	WARNING: Never drop or insert any object into any opening.
	WARNING: Use this furnishing only for its intended use as described in these instructions.
	WARNING: Ensure mattress retainer is always installed on bed during use to reduce risk of injury.
	WARNING: Do not exceed maximum weight limit of this product. Doing so can lead to injury or damage.
	WARNING: The maximum weight limit of the Adjustable Base™ is 850 lb. (385kg).
	WARNING: Do not use attachments not recommended by the manufacturer.
	WARNING: Never operate the furnishing with the air openings blocked. Keep the air openings free of lint, hair, and the like.
	WARNING: Use indoors only, do not use outdoors.
	WARNING: Do not operate where aerosol (spray) products are being used.
	WARNING: Do not operate in an oxygen rich environment.
	WARNING: Remove control when not in use and store out of reach of children.
	WARNING: Do not use near people using or wearing medical devices. For household, residential, and public occupancy use. Do not use outdoors.
	WARNING: Do not sit on the head or foot sections while in the raised position.



WARNING: After your Adjustable Base™ has been opened, immediately dispose of the packaging as it can smother small children and pets. To avoid injury, children and pets should not be allowed to play on or under the Adjustable Base.



WARNING: Before any cleaning and disinfection procedures are performed, unplug power cord from outlet to eliminate possibility of electrical shock.



WARNING: While rotating Adjustable Base to the top side position, do not lean the bed against the installed risers.

Specifications

Adjustable Base™: Full XL		
Deck Width	53 in.	135 cm
Deck Length	79 in.	201 cm
Deck Height	13.5 in.	34 cm
Bed Frame Weight	170 lb.	77 kg
Safe Working Load	850 lb.	385 kg
Weight Capacity	750 lb.	340 kg

Adjustable Base: Queen		
Deck Width	59 in.	150 cm
Deck Length	79 in.	201 cm
Deck Height	13.5 in.	34 cm
Bed Frame Weight	215 lb.	98 kg
Safe Working Load	850 lb.	385 kg
Weight Capacity	750 lb.	340 kg

Electrical	
Input Power	AC120 VAC, 60Hz, 1.2A
Output Power	24 VDC, 2A
Fuse Rating	T 1.25AH 250V

Environmental Conditions: Use	
Ambient Temperature	14° to 95° F (-10° to 35° C)
Relative Humidity	30% to 75%

Environmental Conditions: Transport/Storage	
Ambient Temperature	14° to 109° F (-10° to 43° C)
Relative Humidity	Not to exceed 93%

FCC Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Unpacking Instructions



WARNING: To avoid damaging product or causing injury, always open product containers while positioned horizontal on a flat surface.



WARNING: After opening Adjustable Base™, immediately dispose of the packaging as it can smother small children and pets. To avoid injury, children and pets should not be allowed to play on or under the product.

1. Remove products from packing materials and examine for shipping damage. Notify Agiliti® immediately upon discovery of damage.
 - a. If delivered by a freight company: Note a description of the damage on the carrier's bill of lading and take photos for your records. Depending on the shipping arrangement, the obligation to prepare, file, and pursue any claim for any damage or loss may be on the shipping recipient (or buyer).
 - b. If delivered by an Agiliti employee: Please reach out to your local contact to initiate the process.
2. If replacement parts are needed, contact Agiliti Customer Service: 800-814-9389.
3. Take notice to instructions guiding orientation of product box. (e.g.: "This Side Up"). Place product box on flat, level surface to avoid unintended movement during setup.
4. Remove retaining bands with side cutters and remove upper portion of box. Inspect and inventory components and hardware. Note damage or discrepancies.

Assembly Instructions

Casters



WARNING: While rotating Adjustable Base™ to the top side position, do not lean the bed against the installed casters.



WARNING: After your Adjustable Base has been opened, immediately dispose of the packaging as it can smother small children and pets. To avoid injury, children and pets should not be allowed to play on or under the Adjustable Base.

1. Gather bed risers with casters (4).
2. Position casters over threaded portion of the base's four legs.
3. Twist clockwise until caster is fully seated and no gap is visible between riser and base end.
4. Carefully remove bed from lower box and rotate to the top side up position. (Recommended 2-person operation.)
5. Apply brakes on casters to prevent movement during remaining assembly.



Lower Box

Air Pump Sling

1. Raise head section of base.
2. Install air pump sling as shown using buckle snaps in four places.
3. Adjust sling if needed.

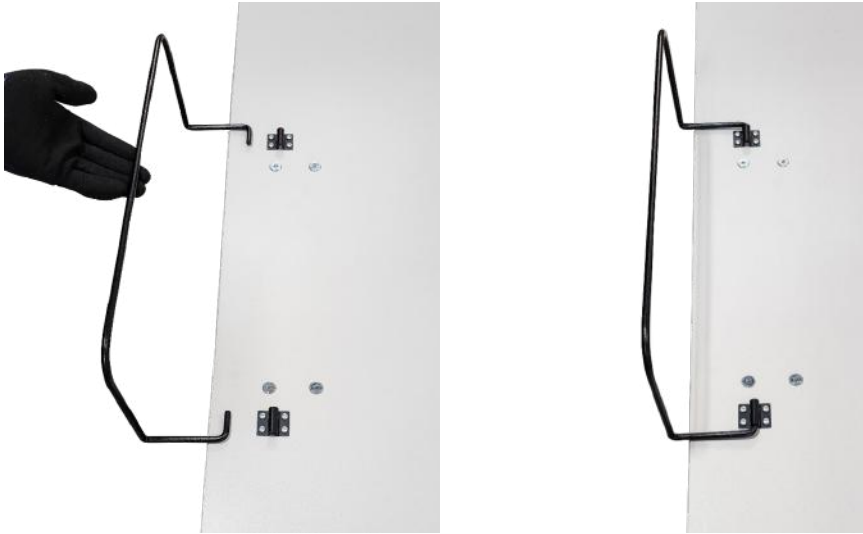


Mattress Retainer



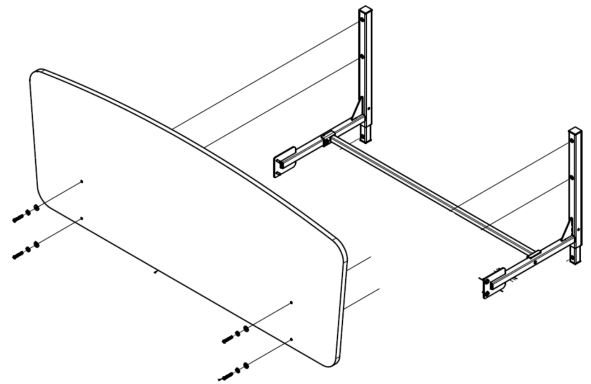
WARNING: Ensure mattress retainer is always installed on bed during use to reduce risk of injury.

1. Position mattress retainer over existing slots on the foot end of the base.
2. Guide and insert one end of the retainer into its slot.
3. Apply slight pull force on opposite end of retainer, and guide until hook is aligned with its slot.
4. Release pressure and ensure both mattress retainer hooks are inserted completely.



Optional Headboard

1. Raise head section of the base for ease of installation.
2. Gather headboard, brackets, stabilizer bar and hardware.
3. Align headboard with brackets and install 4 bolts with washers, securing headboard to brackets.
4. Install two bolts with washers on each side of the base, securing the headboard brackets to the base.
5. Install stabilizer bar between headboard brackets with one bolt and washer on each side of the base.
6. The legs on the headboard brackets are height adjustable as applicable.
 - a. To adjust the leg height, pull pin on side and locate adjustment holes.
 - b. Install pins once desired height is achieved.



Siderail and Bracket



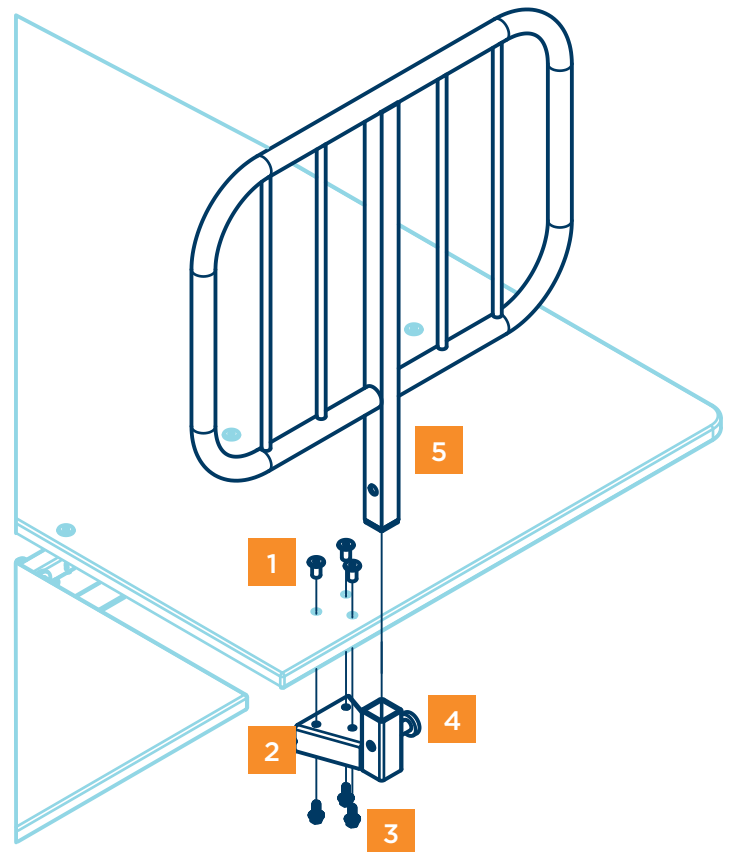
WARNING: Unplug from outlet before installation or removal of parts.



WARNING: This bed must be assembled, positioned, and used in accordance with these instructions.

1. Install bushings (3) in provided holes. Holes are located on the head side of the bed on the head section surface.
2. Hold siderail bracket in place on the underside of the surface.
3. Install screws (3) through siderail bracket and into previously installed bushings. This secures the siderail bracket to the base.
4. Pull spring-loaded pin outward and hold.
5. Slide siderail post into bracket.
6. Release spring-loaded pin when desired height is achieved.
7. Complete steps 1 through 6 on both sides of the bed for two siderail applications.

NOTE: Siderail height is adjustable by predrilled holes in the siderail mounting tube only.



Hand Control



Flat



Flatten Base



Zero G

Head up 20 degrees and foot up 20 degrees



Head



Head Up/Down



Anti-Snore

Head up 6 degrees



Foot



Foot Up/Down



Flashlight

Flashlight



Bed Light



Bed Light On/Off



Favorites Presets

To set favorites, move base to desired position. Press and hold a number button for longer than 3 seconds to save the position.



To recall favorites, short press the desired number button and the base will move to the saved position.

Presets

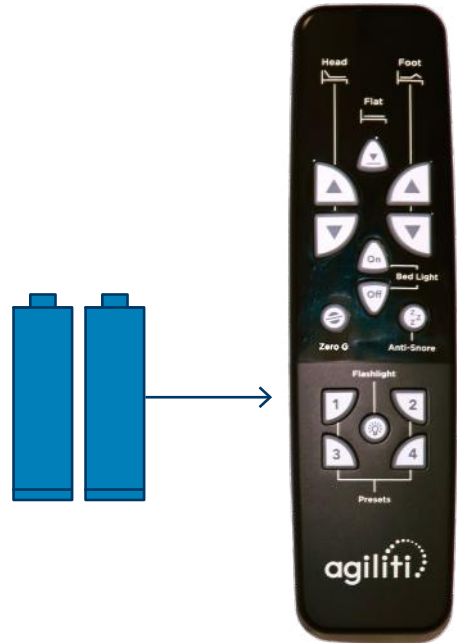
Set-Up Instructions

Hand Control

NOTE: To immediately disable power to Adjustable Base™, remove power cord from the outlet.

Hand Control Pairing/Unit Set Up

1. Ensure Adjustable Base has been unplugged from power for more than 30 seconds.
2. Place batteries in the hand control.
3. Locate and position the power cord in such a way that it will not be compromised by the moving parts of the base.
4. Ensure immediate area is clear of obstructions.
5. Plug power cord into wall outlet.
6. Simultaneously press and hold the Head Up and Foot Up buttons on the hand control for approximately 3 seconds.
7. Cycle through available motion/position controls to confirm functionality of each.
8. If bed does not operate, please refer to troubleshooting section of this manual.
9. Return the Adjustable Base to the flat position to finish assembly.



Operating Instructions

Safety Switch



WARNING: Close supervision is necessary when this furnishing is used by or near children, invalids, or disabled persons.

NOTE: All models are equipped with entrapment safety features. This safety feature will operate only when the weight of the mattress is on the Adjustable Base™.

Power Up Instructions

1. Once mattress is on the base, the anti-entrapment switches will be enabled. These mechanisms are installed on the head and foot sections of all models to avoid entrapment.
2. As the head or foot sections of the base are lowering, the switches will activate if any obstructions become present in the path of the base.
3. When the switches are activated, the base will cease operation in the section where the obstruction occurred. In less than a second, after the section ceases operation, it will move back up to release pressure from the obstruction.
4. The operator should ensure all areas of the base are free of any obstructions that may have caused the switch to activate before continuing operation.
5. After ensuring the base is clear of any and all obstructions, the section is ready for function.



Cleaning Instructions



WARNING: Before any cleaning and disinfection procedures are performed, unplug power cord from outlet.

Cleaning/Disinfection

To minimize the negative impact of cleaning agents:

- Contact time must be monitored and kept to the required time identified on the manufacturer’s instructions.
- All cleaning solutions must be diluted in accordance with manufacturer’s instructions.
- A potential of electric shock hazard exists with a power supplied product. Unplug the power cord from the outlet before cleaning and/or disinfection procedures are performed. Do not apply water or solution directly in or on the connectors.
- Secure any base section and lock brake casters beforehand to configure base in the desired position for cleaning.

Recommended EPA-Registered Disinfectants

To address exposures and aid in preventing the spread of COVID-19, Agiliti® recommends following CDC guidelines for use of EPA-registered disinfectants with a SARS-CoV-2 claim.

Clostridium difficile (C. diff) prevention: To address exposures and aid in preventing the spread of Clostridium difficile (C. diff), Agiliti recommends following CDC guidelines for use of EPA-registered disinfectants with a sporicidal claim, or properly diluted sodium hypochlorite.

- Perform hand hygiene using soap and warm water, or hand sanitizer.
- Personal Protective Equipment should be used as directed by the Safety Data sheet for the disinfectant.
- Prepare the disinfectant according to the manufacturer’s recommendations.
- Use a coarse cloth, dampened with the disinfectant solution, to wipe the top and front of headboard, hand controls, cords, side rails, and mattress top cover, making sure to wipe between the mattress and side rails.
- Avoid excessive moisture to prevent damage.
- Ensure that all surfaces remain wet with disinfectant for the manufacturer’s required contact time.
- Rinse all surfaces with a clean cloth dampened with fresh water to remove chemical and organic residue.
- After cleaning, all surfaces are to be wiped with a clean, dry cloth to remove excess moisture or residue, and allowed to air dry.
- Remove disposable gloves and discard in the trash; perform hand hygiene using soap and warm water, or hand sanitizer, and then remove eye protection.

To reduce the discoloration of fabrics and degradation of the sleep surface lining, surfaces must be thoroughly rinsed with clean, fresh water to remove chemical residue immediately after the manufacturer’s recommended “wet contact time” has been reached. The use of bleach-based solutions must be avoided whenever possible.

Steam Cleaning

- This product may be steam cleaned to eliminate bacteria and/or bed bug infestations, if needed.
- When applying steam, avoid areas such as electrical connections and components that may be damaged by being exposed to excessive moisture and/or heat.
- Rinse all surfaces with a clean cloth dampened with fresh water to remove chemical and organic residue.
- After cleaning, all surfaces are to be wiped with a clean, dry cloth to remove any moisture or residue.

Base Electronics and Hand Control

- Personal Protective Equipment (PPE) should be used as directed by the Material Safety Data Sheet for the disinfectant.
- Electronics and electrical components should be hand cleaned only.
- To remove organic material and visible soil, electronic components (EIMC, electrical connections, motor box covers, and hand controls) are to be wiped using a coarse cloth, dampened with the disinfectant solution prepared according to the manufacturer's recommendations.
- Avoid excessive moisture to prevent damage.
- Allow the electrical components and hand control to remain wet with disinfectant solution for the manufacturer's recommended contact time.
- Rinse all electrical components with a clean cloth dampened with fresh water to remove chemical and organic residue.
- After cleaning, all surfaces are to be wiped with a clean, dry cloth to remove any moisture or residue.

Bed Frame

- Personal Protective Equipment should be used as directed by the Safety Data sheet for the disinfectant.
- Prepare the disinfectant according to the manufacturer's recommendations.
- Use a coarse cloth, dampened with the disinfectant solution to wipe the frame.
- Avoid excessive moisture to prevent damage.
- Allow area to remain wet with disinfectant solution for the manufacturer's recommended contact time.
- Rinse all surfaces with a clean cloth dampened with fresh water to remove chemical and organic residue.
- After cleaning, all surfaces are to be wiped with a clean, dry cloth to remove any moisture or residue.

Cleaning Blood and Other Excretions

Blood and other excretions should be removed while wet, if possible. These substances are more difficult to remove once they have dried to surfaces. Dried blood and other excretions are to be removed using ample disinfectant solution in order to moisten them and make it easier to clean.

Troubleshooting

Initialization Process:

- Run all actuators to flat.
- Press and hold Head Down button for 7 seconds.
- Test that the head actuator functions by raising the head section.
- Press and hold Foot Down button for 7 seconds.
- Test that the foot actuator functions by raising the foot section.

Symptom(s)	Troubleshooting Procedure
Remote appears functional (backlight illuminates) but the base has no movement.	<ul style="list-style-type: none"> • Ensure the base is plugged into a functional power outlet. Test the outlet with another working appliance. • Check the head actuator for the green power indicator light. • If the green light is not on, check that the power supply cable is connected to the head actuator from the wall. • If all cables are connected (and the two green lights are illuminated) reinitialize each actuator independently if possible. • If the bed still does not function, follow the pairing process for the handset again.
Remote backlight not illuminating.	<ul style="list-style-type: none"> • Change the batteries in the remote.
Head or foot section will elevate but will not return to the horizontal (flat) position.	<ul style="list-style-type: none"> • The safety mechanism may be obstructed. Elevate the base and check for an obstruction. Remove the obstruction. • The head section may be too close to the wall. • The headboard may be too close to the edge of the mattress. Verify a 1.5" (38.1mm) to 2" (50.8mm) distance is between the headboard brackets and the mattress. Adjust if required.
All functions stopped working due to overload condition.	<ul style="list-style-type: none"> • Remove the load on the base. • Return the base to flat. • Initialize the overloaded actuator(s).
Head or foot lift function has minor interference during operation.	<ul style="list-style-type: none"> • Make sure that you are following the duty cycle of the motors (do not operate more than 2 minutes over an 18-minute period, approximately 10% duty cycle). • Press the lift buttons squarely and accurately.
Noise under base.	If there is any noise in the initial part of the head lift, ensure the lift motor is not hitting any structure under the base.
Entrapment safety switch not functioning.	Ensure the mattress is on the base.

Storage and Disposal

The Adjustable Base™ should be stored in a dry location so that the components do not become contaminated with moisture. If the product is stored for any period of time, make sure all components are in working order before using product.

End-of-life Agiliti® products must be disposed of according to local laws and regulations. If your product contains a battery and/or electronic components, disposal of those components must be completed separate from standard waste disposal. Please contact Agiliti or your local authorities for disposal and recycling options.

Frequently Ordered Parts

Description	Part Number
P2 Hand Control	27005020
Power Supply	27005013
3 Place Power Cord	27005024
Pump Hanger	27005167
Back Actuator	27005010
Leg Actuator	27005011

Limited Product Warranty

D-L00-001 Rev. 5

Adjustable Base™ (Product No. 50060400, 50060450)

PLEASE READ THESE WARRANTY TERMS AND CONDITIONS CAREFULLY BEFORE USING YOUR AGILITI PRODUCT. BY USING THE PRODUCT, YOU ARE CONSENTING TO BE BOUND BY THE FOLLOWING WARRANTY TERMS AND CONDITIONS.

Limited Warranty

Raye's, Inc dba Sizewise Manufacturing ("Sizewise Manufacturing") warrants the above referenced product to be free from material defects in materials and workmanship for the warranty periods set forth below when the product is used and serviced properly in accordance with the specifications set forth in the Agiliti user manual in effect at the time of sale of the product, including without limitation the safety instructions and if applicable the safe working load and weight limitations set forth therein. If there is no period of time specified below, the warranty period shall be ninety (90) days. Unless agreed to otherwise in writing by Sizewise Manufacturing, the warranty periods commence on the invoice date of the original purchase. This warranty applies only against defects discovered within the warranty period and extends only to you, the Buyer. As used in this warranty, Buyer means the original purchaser or original end user of the product designated at the time of purchase. Any reference to "you" is as the Buyer. Parts repaired or replaced under the terms of this warranty will be warranted for the remainder of the original warranty period only. Buyer is solely responsible for determining whether the products and services offered by Sizewise Manufacturing are appropriate for their intended use including use by Buyer's employees, invitees, contractors, representatives, third party beneficiaries, or any other person Buyer intends to use the product. Buyer acknowledges it has made the selection of the products based upon its own judgment and that the product is of a size, design, capacity, condition, quality, and durability selected by Buyer. Buyer expressly disclaims any reliance upon any statements or representations made by Sizewise Manufacturing or any other party on its behalf except as otherwise specifically provided for in this Limited Product Warranty. Buyer acknowledges and agrees that the remedy in this warranty for the repair and replacement of defective product or part(s) shall constitute the sole remedy in the event of a defective product or part(s).

THE WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE. Sizewise Manufacturing's obligations under this warranty are limited as set forth below.

Warranty Period and Coverage

Frame	Parts and Electronics
5 years	1 year

Conditions and Restrictions

The warranty applies to this product only while it remains in the possession of the Buyer and proof of purchase is demonstrated. Further, the warranty only applies so long as the product has not been subjected to accident, misuse, abuse, improper service, or modification.

This warranty is valid only in accordance with the conditions set forth below:

- Any warranty claims must be made within the warranty period.
- This warranty does not apply to any other products or devices sold separately regardless of whether used with this product. Such other products or devices, to the extent sold with a warranty, will be subject to the separate limited product warranty set forth in the user manual for such product or device.
- Sizewise Manufacturing's sole liability shall be discharged by replacing or repairing, at Sizewise Manufacturing's option, the product or its part or parts which are determined by Sizewise Manufacturing to be defective under normal and proper use during the warranty period.
- Buyer shall notify Sizewise Manufacturing or the authorized Sizewise Manufacturing dealer immediately but in no event later than seven (7) days after the date of discovery of any alleged defect by contacting Sizewise Manufacturing Parts and Service at 800-814-9389, Monday through Friday 8am-5pm local time.
- If the product or part should be returned to Sizewise Manufacturing, a return authorization number (RA#) must be obtained by Buyer from Sizewise Manufacturing. The RA# will be valid for 21 days from the date it is issued.
- Buyer is responsible for any shipping, freight, handling, pickup, or delivery charges or fees, including without limitation, any expediting fees involved with the delivery of the defective product or parts to Sizewise Manufacturing's factory for repair or replacement.
- If on-site technical service is required, as determined by Sizewise Manufacturing, a service representative will be dispatched during Sizewise Manufacturing's standard service hours Monday through Friday 8am-5pm local time, provided the product is located within Sizewise Manufacturing's service territory.
- If Sizewise Manufacturing determines the problem with the product or part(s) is a result of defective material or workmanship, the product or part will be replaced or repaired at the discretion of Sizewise Manufacturing, and at no charge to the Buyer; however, this is subject to the limitations and exclusions of this Limited Product Warranty.
- At the election of Sizewise Manufacturing, replacement parts may be new or refurbished; Sizewise Manufacturing reserves the right to substitute materials if original materials are no longer available.
- If Sizewise Manufacturing determines the product or part that Buyer has requested warranty services on are not covered by the

- warranty for any reason including, without limitation, because it is outside of the warranty period, excluded from the warranty, or the warranty is void, Buyer shall pay for the repair or replacement services, including parts and labor performed by Sizewise Manufacturing at Sizewise Manufacturing's prevailing time and material rates plus freight and delivery.
- If Buyer declines the repair or replacement service upon notice from Sizewise Manufacturing that it is not covered under warranty, Buyer shall reimburse Sizewise Manufacturing for all costs from investigating and responding to Buyer's request.
 - Any costs to Buyer as referred to herein shall be at Sizewise Manufacturing's prevailing time and material rates plus any freight and delivery charges incurred by Sizewise Manufacturing.
 - Any assistance provided by Sizewise Manufacturing outside the terms of this warranty does not waive the limits of this warranty.
 - Sizewise Manufacturing does not pay labor outside the United States.
 - Any description of Sizewise Manufacturing's products is for identification purposes only and is not an express warranty.
 - Loaned products, demo or sample products, and/or consumable products including without limitation batteries and sheets are furnished to Buyer on an "AS IS WITH ALL FAULTS" basis.

Exclusions and Limitations

This Limited Product Warranty shall not apply to the below listed events, occurrences, actions and/or items. Sizewise Manufacturing shall have no obligation to make repairs, replace, or correct products including any part or parts of the product as the result of Sizewise Manufacturing's determination of any of the following:

- Software (PROM (Programmable Read Only Memory)) or firmware version upgrades or updates or any other changes and/or any outages, interruptions, delays, attacks, malware, or any other technology or viruses on such software or firmware or Buyer's network, if applicable to this product.
- Normal wear and tear of the product including, without limitation, normal discoloring, body impressions on support surfaces or loss in some resiliency, if applicable to this product, and/or any cosmetic items, consumable items including, without limitation, mattresses, casters, sheets, handsets, and batteries as these items are not covered by this warranty.
- Damage due to improper transport, storage, installation, maintenance, use, repair, or failure to follow Sizewise Manufacturing's instructions or procedures as detailed in the user manual.
- Damage or malfunctions resulting from work performed by service providers not authorized by Sizewise Manufacturing.
- Repairs performed on an Agiliti product or parts missing a serial number or with a serial tag that has been altered, tampered with, or defaced in any manner.
- Service calls to correct installation of the product, unless installed under contract by Sizewise Manufacturing or its partners and with regard to installation, the terms of the service contract shall only apply to service installation corrections, not this warranty.
- Shipping, freight, handling, pickup, and delivery charges or fees involved with delivery of the products and or part(s) to Sizewise Manufacturing's factory for repair or replacement and returning the replacement or repaired products and/or parts to Buyer.
- Any labor costs incurred beyond the applicable labor warranty period.
- Damage or product failure from causes external to the product or part(s) including, without limitation, power or electric failure or surges, electrical wiring not in compliance with electrical codes, or Sizewise Manufacturing user manual specifications.
- Damage caused by failure to provide reasonable and necessary maintenance as outlined in the user manual.
- Damage caused by the use, misuse, negligence, loss, or abuse of the product or any parts by Buyer, including without limitation any third-party beneficiaries, end user, caregivers, patients, or any others that Buyer intends to use the product, including, without limitation, (except Sizewise Manufacturing or an authorized Sizewise Manufacturing service provider):
 - exceeding any specified weight limitations in any product documentation such as the user manual and, including without limitation as applicable to the product, the Safe Working Load, Maximum Patient Weight, and/or Maximum Load as those terms are defined in the product documentation, user manual and by applicable regulations,
 - to the extent the product specifies a minimum load/weight criteria including without limitation a Minimum Patient Weight in order for it to function properly, then any use not in compliance therewith.
 - cleaning upholstery or fabrics with unapproved harsh chemicals, or bleach, outside the recommended cleaning guidelines,
 - altering, tampering with, or modifying in any manner without the express written consent of Sizewise Manufacturing any part(s) or structural components or appurtenances of the products,
 - use of the product or part(s) in any manner for which it is not designed or in any manner inconsistent with the information set forth in the Sizewise Manufacturing user manual, including, without limitation, use with other devices, accessories, cables or ancillary products including without limitation inappropriate replacement parts and/or repairs, for which it was not intended.
- Exposure of the product or part(s) to accident, acts of God, or natural causes (such as natural disasters, fire, flood, wind, water or power failures, or any acts or threats of terrorism, both domestic and foreign) whether foreseen or unforeseen.
- Operation of the product beyond its normal useful life.
- Buyer's failure to show proof of purchase.
- Products or items not manufactured by Sizewise Manufacturing. Rather, for products or items obtained by Sizewise Manufacturing from an original manufacturer or third-party supplier, Sizewise Manufacturing may assign to the Buyer any warranty rights in such products or items that Sizewise Manufacturing may have from the original manufacturer or third-party supplier to the extent such assignment is allowed by the original manufacturer or third-party supplier.

Disclaimer and Release

The warranties provided herein are the exclusive warranties given by Sizewise Manufacturing and supersede any prior, contrary, or additional representations or warranties, whether oral or written. TO THE EXTENT NOT PROHIBITED BY LAW, THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, ORAL, WRITTEN, STATUTORY, EXPRESS OR IMPLIED. EXCEPT FOR THE EXPRESS WARRANTIES IN THIS LIMITED PRODUCT WARRANTY AND TO THE EXTENT NOT PROHIBITED BY LAW, SIZEWISE MANUFACTURING DISCLAIMS ANY AND ALL OTHER WARRANTIES WHETHER EXPRESS OR IMPLIED WARRANTIES, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, ANY WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT, AND ANY WARRANTIES ARISING FROM COURSE OF DEALING, USAGE OF TRADE, OPERATION OF LAW, OR OTHERWISE WITH RESPECT TO ANY PRODUCT, SERVICES, PARTS INCLUDING REPAIRED OR REPLACED PRODUCTS AND PARTS ARE HEREBY DISCLAIMED AND EXCLUDED. SIZEWISE MANUFACTURING ALSO HEREBY DISCLAIMS AND EXCLUDES ALL OTHER OBLIGATIONS OR LIABILITIES, EXPRESS OR IMPLIED, ARISING BY LAW OR OTHERWISE, WITH RESPECT TO ANY NONCONFORMANCE OR DEFECT IN ANY PRODUCT OR PART(S), INCLUDING BUT NOT LIMITED TO: (A) ANY OBLIGATION, LIABILITY, RIGHT, CLAIM, OR REMEDY IN TORT, WHETHER OR NOT ARISING FROM THE NEGLIGENCE OF SIZEWISE MANUFACTURING OR ITS SUPPLIERS (WHETHER ACTIVE, PASSIVE, OR IMPUTED); AND (B) ANY OBLIGATION, LIABILITY, RIGHT, CLAIM, OR REMEDY FOR LOSS OF OR DAMAGE TO ANY PRODUCT OR PART(S). This disclaimer and release shall apply even if the

express warranty set forth above fails of its essential purpose. SOME STATES DO NOT ALLOW DISCLAIMERS OF IMPLIED WARRANTIES, SO THIS DISCLAIMEER MAY NOT APPLY TO YOU. TO THE EXTENT SUCH WARRANTIES CANNOT BE DISCLAIMED UNDER THE LAWS OF YOUR JURISDICTION, SIZEWISE MANUFACTURING LIMITS THE DURATION AND REMEDIES OF SUCH WARRANTIES TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY.

Exclusive Remedies

For any product described above that Sizewise Manufacturing determines to have failed to conform to this limited warranty, Sizewise Manufacturing will provide, at its option, one of the following:

1. Repair.
2. Replacement; or
3. Refund of the purchase price.

Sizewise Manufacturing Limited Product Warranty service may be obtained by contacting Sizewise Manufacturing or the authorized dealer from whom Buyer purchased the item. Sizewise Manufacturing compensates only Sizewise Manufacturing-authorized service providers for warranty trips within their normal service area to repair commercial products at the customer's location.

THESE SHALL BE THE SOLE AND EXCLUSIVE REMEDIES OF THE BUYER FOR ANY BREACH OF WARRANTY.

Exclusion of Consequential and Incidental Damages

SIZEWISE MANUFACTURING AND/OR ITS SUPPLIERS SHALL HAVE NO OBLIGATION OR LIABILITY, WHETHER ARISING IN CONTRACT (INCLUDING WARRANTY), TORT, OR ANY OTHER LEGAL THEORY (INCLUDING ACTIVE, PASSIVE, OR IMPUTED NEGLIGENCE AND STRICT LIABILITY), OR OTHERWISE, FOR DAMAGE TO THE PRODUCT INCLUDING PART(S), PROPERTY DAMAGE, DEATH, PERSONAL INJURY, LOSS OF USE, GOODWILL, REVENUE OR PROFIT, COST OF CAPITAL, COST OF SUBSTITUTE PRODUCT, ADDITIONAL COSTS INCURRED BY BUYER (BY WAY OF CORRECTION OR OTHERWISE), OR ANY OTHER INCIDENTAL, SPECIAL, INDIRECT, COMPENSATORY, OR CONSEQUENTIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, WHETHER RESULTING FROM NONDELIVERY, USE, MISUSE, OR INABILITY TO USE THE PRODUCT, SERVICES OR PART(S) . This exclusion applies even if the above warranty fails of its essential purposes and regardless of whether such damages are sought for breach of warranty, breach of contract, negligence, or strict liability in tort or under any other legal theory. SIZEWISE MANUFACTURING LIABILITY SHALL under no circumstance exceed THE AMOUNT PAID BY BUYER FOR THE RELEVANT defective PRODUCT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION AND EXCLUSION ON SUCH MAY NOT APPLY to you.

Extended Warranty

If the product covered under the Limited Product Warranty set forth herein had from Sizewise Manufacturing an extended warranty option made available only at the time of the Buyer's original purchase from Sizewise Manufacturing, Buyers who then also purchased such extended warranty, and have proof of such purchase, may extend the warranty period stated above in the Limited Product Warranty on parts, electronics, frame, and labor relating to parts, electronics, and frame repairs, as applicable, for an additional one (1) or two (2) years, whichever extension is purchased by Buyer ("extended warranty period") . Other than the extension on the warranty period, all other terms of the limited product warranty including without limitation the conditions and restrictions, exclusions and limitations, disclaimer and release, and exclusion of consequential and incidental damages of the original limited product warranty apply during the extended warranty period. For the purpose of clarity, an extended warranty is not available where the original warranty period is less than one (1) year, and an extended warranty may only be purchased by Buyer at the time of the original purchase of the product from Sizewise Manufacturing.

To make a warranty claim, contact:

RAYE'S, INC. DBA SIZEWISE MANUFACTURING
PO BOX 320
ELLIS, KS 67637

800-814-9389 Monday through Friday 8am-5pm local time

Complete this portion and keep for your records.

Purchased from: _____

Product/model: _____

Serial number: _____

All specifications, equipment, and prices are subject to change without notice. Photos and drawings are representative of the products and may vary slightly from actual production models. All content Copyright Agiliti Health, Inc.

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For service or support, call 800-814-9389.