



May 6, 2024

Dear Valued Customer,

We're reaching out with an important update about the final stages of our integration between Sizewise and Agiliti.

On June 1, 2024, rental transactions previously managed through legacy Sizewise systems will migrate to Agiliti systems. This consolidation will allow us to serve you as one integrated company and simplify your ordering and invoicing process.

Please note this change **only** impacts customers who still transact for the **rental** of their specialty bed frames and support surfaces and receive invoices through Sizewise Rentals, LLC. As one of those customers, you should be aware of the following changes to ensure that you receive uninterrupted service from Agiliti:

Legal name and tax ID:

- Your specialty bed and support surface rentals will no longer be transacted and invoiced through Sizewise Rentals, LLC, and will be moved to Agiliti Health, Inc.
- Please add **Agiliti Health, Inc.** with Federal Tax Identification Number **41-0760940** to your systems if Agiliti is not already set up as a rental vendor (see attached W9). We will also notify your accounts payable department of these changes.
- **Capital purchases** of specialty beds and support surfaces will continue transacting through Sizewise Rentals, LLC.

New invoices and remittance address:

- Agiliti Health, Inc. will now issue invoices for any of your specialty bed and support surface rentals that occur after June 1, 2024. While the details in the invoice are the same, the formatting will look different.
- Starting June 1, 2024, please remit payments for those invoices to:

Agiliti Health, Inc.
PO Box 851313
Minneapolis, MN 55485-1313

New online equipment ordering platform:

- After June 1, 2024, you will no longer have access to Sizewise STAT!. Instead, you will have access to MyAgiliti 2.0, the online rental and service ordering application for Agiliti.
- We will provide more information and support to you leading up to June 1 to ensure a smooth transition between the two systems.

- The change in the online ordering platform **does not** impact our phone ordering processes. You can continue using the contact information you use today to place phone orders.
- As a result of the integration, we can also provide EMR equipment ordering capabilities to all rental customers. If you are interested, please get in touch with your Agiliti representative directly.

Aside from these changes, your service will continue as usual. All contracts, commitments, or agreements in place today will be honored according to their terms moving forward.

We thank you for your business, collaboration and loyalty. It remains our greatest privilege to serve you and your facility. If you need immediate support or have questions, please contact your Agiliti representative directly.

Sincerely,

Brian Mast
National Vice President of Operations
Agiliti