On June 1, 2024, the STAT! equipment ordering platform will be sunset as part of the final stages of integration between Sizewise and Agiliti. At that time, impacted users will no longer be able to access STAT! and will need to transition to their new, customized MyAgiliti 2.0 account – the equipment rental and service ordering platform for Agiliti.

Our goal is to make this transition as smooth as possible for you. We have assembled some common questions in this FAQ document to support this transition.

If you have questions not addressed here, we encourage you to contact your local Agiliti representative or email our dedicated Digital Support Team at myagiltisupport@agilitihealth.com.

Q: Why will STAT! no longer be available?
A: We are sunsetting STAT! to provide our customers with one consistent digital experience for accessing and managing rental equipment. The transition to MyAgiliti 2.0 will also help streamline ordering and billing processes and make it easier for our customers to access essential information related to their rental transactions with Agiliti.

Q: Which system will replace STAT!?
A: MyAgiliti 2.0 will serve as the online rental equipment ordering platform for all former STAT! users. Its easy-to-use, modern interface facilitates the management, tracking and analysis of equipment rental and repair services.

Q: Will I be able to access STAT! after June 1?
A: No, you will not be able to access STAT! after June 1.

Q: How does STAT! compare to MyAgiliti 2.0?
A: MyAgiliti 2.0 offers the same essential capabilities as STAT!. Users can place orders for equipment rentals, schedule pickups and manage on-rent equipment. MyAgiliti 2.0 also provides some additional enhancements. See the table below for details:

Same Capabilities	New Capabilities in MyAgiliti 2.0
- Order and pickup equipment - Access to custom product catalog - Visibility to open orders - Management of on-rent and consignment equipment	- Three different ways to request pickup (by patient, asset/equipment number, general request) - Access to *Quick Picks* (frequently "paired equipment") - Keyword search capabilities - Enhanced filtering: **Orders:** Department, product, status, ordered by **Inventory:** Department, equipment, patient - Orders/inventory can be exported to Excel - Consignment equipment can be assigned and picked up

Q: Are there any STAT! capabilities not available in MyAgiliti 2.0?
A: Yes. Once you transition to MyAgiliti 2.0, you can no longer view your STAT! order history, line-item pricing or invoices within the platform. Please review the table below for details on accessing those features after June 1, 2024.

Capabilities Not Available in MyAgiliti 2.0	
Feature	**How To Access After June 1**
STAT! Order history	Requested by contacting a Digital Support Specialist: • myagiltisupport@agilitihealth.com *Note: Last 120 days of order history can be downloaded in STAT! up until May 31, 2024 at 11:59PM CDT.*
Line-item pricing	Requested by contacting your local Agiliti representative.
Access to invoices	Available through BillTrust, the Agiliti billing platform. You can access BillTrust through the following URL: https://secure.billtrust.com/agilitihealth/ig/signin If you have not accessed Billtrust before, please select 'Sign Up Now' to create a new account. You will be required to put in your **account number** and the **enrollment token** that is found on your Agiliti invoice to view your information. For a detailed walkthrough on how to access BillTrust, please review the following guide:

Q: Are there training materials for MyAgiliti 2.0?
A: Yes. In addition to this FAQ, we've put together a dedicated web page and a series of resources to help STAT! users get comfortable with how to use MyAgiliti 2.0:
- Introductory Overview Video
- Task-Specific Tutorial Videos
- Comprehensive User Guides
- Online Invoicing User Guide (BillTrust)
- Brochure

As part of this transition, you will also be supported by a dedicated Digital Support Specialist Team whose primary focus is MyAgiliti 2.0. You can contact them at any time by emailing myagiltisupport@agilitihealth.com.

Q: How can I access MyAgiliti 2.0?

A: MyAgiliti 2.0 can be accessed through the link below. We recommend you bookmark this link for easy access in the future: https://vityl.agilitihealth.com/mobile

Q: How do I log-in to MyAgiliti 2.0?
A: On the morning of June 1, you'll receive an email from support@agilitihealth.com with your login credentials and a temporary password. Please check your junk mail folder if you cannot locate the email. Follow the instructions within the email to access your new account.

We have created an account for all impacted STAT! users. This account has been customized with facility information and equipment ordering history. As soon as you log-in, you can place new rental orders or view any *open orders* for equipment currently on-rent from Agiliti.

Please note, your MyAgiliti 2.0 account will be available at 12:01AM CDT on June 1.

Q: What equipment will I be able to rent on June 1?
We have created a custom catalog of equipment within your MyAgiliti 2.0 account based on your ordering history from the last 12 months. Beginning on June 1, you will be able to place orders for that equipment.

Q: What if I can't find certain products in MyAgiliti 2.0?
A: Our Digital Support Specialist Team is on hand to assist with adding or removing catalog items as needed. For support, please email myagiltisupport@agilitihealth.com.

Q: How can I add more 'Quick Picks' for my facility?
A: To expand your 'Quick Picks' selection, please contact the Digital Support Specialist Team at myagiltisupport@agilitihealth.com.

Q: Will service interruptions occur during the migration?
A: No. We do not anticipate any service interruptions during the migration. At 12:01AM CDT on June 1, you will receive an email from support@agilitihealth.com with your log-in credentials to access MyAgiliti 2.0. Your account will be set up in advance and be active when you log-in.