



SUPPLEMENTAL SERVICES TERMS AND CONDITIONS

- 1. Payment Terms.** Invoices are typically rendered monthly and payment in full is due within 30 days of the date of invoice. Agiliti may charge an additional fee of 1.5% per month (18% per annum) or the maximum rate allowed by law, whichever is less, to late payments. On five days' notice to Customer, Agiliti may suspend performance of Services for non-payment until a reasonable time after the non-payment is cured. There is no right of off set, and Customer will take no deductions, unless authorized to do so by Agiliti through issuance of a credit memorandum. Customer will give Agiliti written notice of any incorrect charges within 90 days of the Agiliti invoice to which the claim relates. After 90 days, the originally invoiced amount will be deemed to be correct.

Agiliti may increase Fees by 5% once every 12 months. The increase is applied on a cumulative basis beginning on either the Agreement Effective Date or date of last increase, whichever is later. Not raising fees is not a waiver of Agiliti's right to do so. Agiliti may adjust Fees in response to any tariffs, duties, or similar changes in law, policy or inflationary pressures that impact Agiliti's costs and/or abilities to fulfill its obligations under this Agreement.

- 2. Confidentiality.** In connection with this Agreement, each party may disclose to the other certain confidential and proprietary information that is marked as confidential or that logically would be considered to be confidential (collectively, the "Confidential Information"). For the avoidance of doubt, Agiliti Confidential Information includes without limitation any and all technical information, techniques, know-how, processes, software programs, software source documents, insurance and pricing information that Agiliti or its subcontractor provides to Customer. Each recipient agrees that the Confidential Information provided to it, regardless of form, will be received and maintained by it in confidence for five years after this Agreement ends
- 3. Termination and Effect of Termination.** At any time while this Agreement is in effect, either party may terminate the Agreement for cause, including insolvency and material breach, provided the non-defaulting party gives the other party written notice detailing the nature of its material breach of the Agreement. If the material breach remains uncured 30 days after notice to the breaching party, or if the breach is of a nature that cannot reasonably be cured in such 30-day period and the breaching party has failed to diligently commence and pursue actions necessary to cure the breach, then the non-defaulting party may terminate this Agreement at any time by providing written notice of the date of termination to the other party.

The terms of this Agreement that, by their nature must survive the termination of this Agreement to protect the party in whose favor they run, survive the termination of this Agreement.

- 4. Compliance.** Each party will comply with applicable laws, rules and regulations in connection with this Agreement. In the event applicable legislation or government intervention results in increases in minimum hourly rates, wage adjustments, or mandatory fringe benefits after the Effective Date of this Agreement, the parties agree that Agiliti may adjust the Service fees set forth herein to reflect such increases. Agiliti has not been debarred, suspended or declared ineligible to market or sell items or services for which reimbursement may be made by Federal health care programs and is not included on the General Service Administration or HHS/OIG Exclusion List. To the extent required by law, Agiliti will make available to the Secretary of the U.S. Department of Health and Human Services, the Comptroller General or any of their duly authorized representatives this Agreement and Agiliti's books, documents and records that are necessary to verify the nature and extent of the cost of Services

performed pursuant to this Agreement for a period of up to four years after such Services are furnished.

5. **Continued Equipment Support.** During the Term of this Agreement, and to the extent Agiliti is duly notified by the applicable original equipment manufacturer (“OEM”), Agiliti shall provide Customer with reasonable notice of any Equipment that is discontinued or reaches the Equipment’s End of Life (“EOL Date”) as is determined solely by the OEM. Customer acknowledges and agrees that Customer decides, in its sole discretion based on patient needs and clinical considerations, the make and model of any Equipment utilized by Customer, including without limitation any Equipment that has reached its EOL Date. After the EOL Date, Agiliti will use commercially reasonable efforts to repair the Equipment based on the availability of parts and Agiliti’s technicians, but with no uptime guarantee. If Agiliti determines that its ability to provide repair or maintenance services is hindered due to the unavailability of parts or trained technicians, or the Equipment can no longer be maintained in a safe and effective manner, as determined solely in the discretion of Agiliti, then Agiliti may terminate its service obligations under this Agreement with respect to the Equipment that has reached its EOL Date upon notice to Customer. Customer will defend and indemnify and hold harmless Agiliti and its affiliates against any and all damages, liability, claims, losses and expenses, including attorneys’ fees, arising out of or resulting in any way from Customer’s continued use of Equipment after such Equipment’s EOL Date, except to the extent caused by Agiliti’s gross negligence or willful misconduct.
6. **Insurance.** While this Agreement is in effect, each party will maintain workers’ compensation insurance in amounts required by law and will maintain commercial general liability insurance in an amount of not less than \$1,000,000 per occurrence. Agiliti will provide Customer with Agiliti’s Evidence of Insurance on Customer’s request.
7. **Disclaimer of Warranties and Liability Limitation.** Agiliti is not a manufacturer of Equipment and disclaims all warranties. Customer’s sole remedy for breach of a manufacturer’s warranty is against the manufacturer.

AGILITI MAKES ABSOLUTELY NO WARRANTIES OF ANY KIND WHATSOEVER, EXPRESS OR IMPLIED, WITH RESPECT TO THE QUALITY, CONDITION OR PERFORMANCE OF EQUIPMENT OR PATENT INFRINGEMENT, INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR ARISING FROM A COURSE OF DEALING, LAW, USAGE OR TRADE PRACTICE. UNDER NO CIRCUMSTANCES SHALL AGILITI BE SUBJECT TO ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, SPECIAL, PUNITIVE OR CONTINGENT DAMAGES WHATSOEVER WITH RESPECT TO CLAIMS MADE UNDER THIS AGREEMENT OR BY ANY CONSUMER OR OTHER USER OF EQUIPMENT OR SUPPLIES. EQUIPMENT AND SUPPLIES, INCLUDING WITHOUT LIMITATION ANY PROGRAMMED SOFTWARE, ARE RENTED OR SOLD “AS IS.” AGILITI’S LIABILITY, AT AGILITI’S OPTION, IS LIMITED TO REPERFORMANCE OF THE SERVICES OR A REFUND OF THE SERVICE FEE PAID BY CUSTOMER TO AGILITI. THIS DISCLAIMER OF LIABILITY FOR ALL DAMAGES WILL NOT BE AFFECTED IF ANY REMEDY PROVIDED HEREIN SHALL FAIL OF ITS ESSENTIAL PURPOSE.

8. **Indemnification.** Customer will retain ownership of Equipment and Customer assumes the entire risk of loss, theft and damage to all Equipment from any cause. Customer will insure Equipment against loss, theft and damage in an amount sufficient to cover the value of Equipment.

If applicable, Customer will indemnify, hold harmless and defend Agiliti, from and against any and all third-party claims, actions, suits, proceedings, liabilities, costs and expenses, including reasonable attorneys' fees, arising out of or resulting from Equipment damage or loss while in transport by Agiliti between Customer locations.

Customer acknowledges that there are multiple sources that can introduce contamination to the Equipment and Customer assumes full and sole responsibility for ensuring that Customer's facility and medical equipment (including without limitation the Equipment and Devices) are free from contaminants. Customer will indemnify, hold harmless and defend Agiliti, from and against any and all claims, actions, suits, proceedings, liabilities, costs and expenses, including reasonable attorneys' fees, arising out of or resulting from bodily injury, property damage or loss of property to the extent arising from any such contamination, the Infection Control Processes, this Agreement and/or the negligence or willful misconduct of Customer.

- 9. Excusable Delays/Non-Performance.** Any delay or failure in performance other than non-payment will be excused to the extent caused by an extraordinary event or occurrence beyond the reasonable control of the non-performing party, including without limitation, fires, floods, windstorms, explosions, strikes, walk outs, riots, natural disasters, mechanical breakdowns, power outages, interruptions in telecommunications, material shortages, acts of terrorism, wars and changes in law, policy or inflationary pressure that render performance of Services by Agiliti commercially impracticable. The affected party will give the other party prompt notice of the delay or failure and the reason thereof and will exert commercially reasonable efforts to remove the causes or circumstances of non-performance with reasonable dispatch.
- 10. Assignment.** Neither party may assign this Agreement or any of its rights or obligations under this Agreement without the prior written consent of the other party, except that Agiliti may assign this Agreement to an affiliate or to a successor in interest to which the business relates.
- 11. Independent Contractor; Benefit.** The relationship between the parties is solely that of independent contractors. This Agreement is for the benefit of the parties. There are no intended third party beneficiaries to this Agreement.
- 12. Governing Law; Jurisdiction.** This Agreement is governed by the laws of the State of Minnesota, notwithstanding its conflict of laws rule. Venue for any legal proceedings will be solely in Hennepin County, Minnesota.
- 13. Waiver; Severability; Entire Agreement; Amendment.** Waiver by either party of any breach of this Agreement will not be deemed nor constitute a continuing waiver or waiver of any other breach of this Agreement. A finding by a court of competent jurisdiction that any provision of this Agreement is invalid or unenforceable under law will not affect the validity or enforceability of any other provision of this Agreement, unless a party's rights or obligations are materially and adversely affected by such ruling. This Agreement contains all agreements and understandings between the parties relating to its subject matter. Except as described in the Equipment and Fees Exhibit, any amendment to this Agreement must be in writing and will not be effective until it is executed and approved by an authorized representative of each party.
- 14. Notices.** All required notices will be in writing and will be deemed to have been given as indicated:
 - 14.1. If delivered in person or by Federal Express or similar nationally recognized express mail or courier service, which provides evidence of delivery, on the date of delivery;

14.2. If sent by certified or registered mail or the equivalent (return receipt requested), on the date that mail is delivered or its delivery is attempted; or

14.3. If sent by electronic messaging system, on the date the electronic message is received, unless the date of delivery (or attempted delivery) or receipt, as applicable, is not a business day or is after the close of business on a business day, in which case the communication will be deemed given and effective on the first following day that is a business day and provided that in each case the notice is properly addressed to the address provided in the appropriate signature block above or such other address as has been given by proper notice and directed to the attention of the Contracts Department in the case of Agiliti and to the attention of the title of the person signing this Agreement in the case of Customer.

15. Relationship with Agiliti Staff. If Customer were to hire a member of the Agiliti team, Agiliti would incur significant expense in hiring and training a replacement. Accordingly, while this Agreement is in effect and for one year after it ends, Customer will not, with respect to any Agiliti employee or contractor providing Services on behalf of Agiliti in connection with this Agreement, employ, solicit or entice, directly or indirectly, such person to become employed or retained by Customer or any affiliate of Customer or any competitor of Agiliti, without the express written consent of Agiliti. If Customer breaches this Section, Customer shall, on demand, pay Agiliti a sum equal to one year's compensation or the annual fee that was payable by Agiliti to that employee, worker or contractor plus the recruitment costs incurred by Agiliti in replacing such person.